



## **IMPORTANT COVID-19 INFORMATION – 11 JANUARY 2020**

Due to the recent COVID-19 outbreak areas, we can assure all travellers and the general public that stringent measures are in place to protect community health.

The airport and our various airline partners are closely following and will continue to follow all Federal and State Government public health orders including those relating to airline travel. Please remember these health orders are based on advice from medical professionals.

The airport maintains a COVID-19 safe plan and is a registered COVID-19 safe business on the NSW business register.

At this time, scheduled flights to and from all destinations will continue to operate. If there are any changes to scheduled flights we will advise immediately when we receive notification from the airlines and if you are travelling please always check the airline partner website directly for the most up-to-date flight information.

Please note the following measures are in place –

### **AT THE AIRPORT**

- Contactless temperature testing
- Masks are required to be worn in the terminal (and on all flights) as mandated by NSW Health
- QR code registration for all arriving and departing passengers including dependents/children and those assisting passengers/genuine carer's & staff. This QR code registration is a NSW Health Order legislated requirement.
- Safety plastic screens installed at all face-to-face interaction points
- Increased sanitisation throughout all terminal areas
- Access to the terminal will still be for passengers only, except where passengers require genuine carer's assistance
- 1.5m social distancing requirement whenever possible as per guideline markers on common floor areas
- Hand sanitising stations installed at all terminal entry points

### **IN THE AIR**

All our airline partners have thorough safety practices in place. Please visit the airline's website directly to find out specific information relating to your travel.

The safety of our passengers remains our top priority as is the wellbeing of our regional community so we ask anyone showing any possible COVID-19 symptoms to please reconsider your travel plans. Contact your airline directly to alter your travel, self-isolate and get tested as soon as possible.

Thanks for your patience,  
Airport Team