



KEEPING OUR FLYERS SAFE ON THE GROUND AND IN THE AIR

We look forward to seeing all our passengers but we encourage anyone not feeling well to reconsider their travel and contact the airline direct to change travel plans.

But if you are flying, our airline partners are doing everything they can, as are we, to maintain the highest level of safety and comfort, please see below a summary of measures in place:

✓ AT THE AIRPORT - KEEPING YOU SAFE BEFORE YOU FLY

- Contactless temperature testing for all passengers arriving and departing
- Increased sanitisation throughout the terminal – check-in, departures and arrivals
- Access to the terminal will be for passengers only, except where passengers require genuine carer's assistance and where possible please maintain the 1.5m social distancing requirement
- Please use the hand sanitising stations now installed at all terminal entry points.
- All seating in the departure lounge have been positioned to encourage social distancing

✓ ON THE PLANE – KEEPING YOU SAFE IN THE AIR

All airline partners have thorough safety practices in place, to find out more please visit their websites direct:

Jetstar - www.jetstar.com/au/en/fly-well

FlyPelican - www.flypelican.com.au/keepingyousafe.html

Rex - www.rex.com.au

Virgin Australia - <https://travel.virginaustralia.com/au/coronavirus-update/health-wellbeing>

QANTAS - <https://www.qantas.com/au/en/travel-info/travel-updates/coronavirus/health-while-flying.html>

Thanks everyone for your continued understanding and support

Ballina Byron Gateway Airport team