



KEEPING OUR FLYERS SAFE ON THE GROUND AND IN THE AIR.

To ensure passengers remain protected, our airline partners are doing everything they can, as are we, to maintain the highest level of safety and comfort, please see below a summary of measures in place:

✓ AT THE AIRPORT - KEEPING YOU SAFE BEFORE YOU FLY

- Contactless temperature testing for all passengers arriving and departing
- "Sneeze screens" installed at all face-to-face interaction points to ensure the safety of both passengers and staff
- Increased sanitisation throughout all terminal areas
- Access to the terminal will still be for passengers only, except where passengers require genuine carer's assistance and please maintain the 1.5m social distancing requirement when possible as per guideline markers on common floor areas
- Please continue to use the hand sanitising stations installed at all terminal entry points
- All seating in the departure lounge have been positioned to encourage social distancing
- During terminal busy periods we encourage the use of face masks

✓ ON THE PLANE – KEEPING YOU SAFE IN THE AIR

All airline partners have thorough safety practices in place, to find out more please visit their websites direct:

Jetstar Fly Well Program - www.jetstar.com/au/en/fly-well

Virgin Australia Health & Wellbeing - <https://travel.virginaustralia.com/.../health-wellbeing>

QANTAS - <https://www.qantas.com/au/en/travel-info/travel-updates/coronavirus/health-while-flying.html>

FlyPelican Safety Program - www.flypelican.com.au/keepingyousafe.html

Rex - www.rex.com.au

We look forward to seeing all our passengers but we encourage anyone with any possible COVID-19 symptoms to reconsider travel and contact the airline direct to change your plans.

Thanks everyone for your continued understanding and support,

Ballina Byron Gateway Airport